



**Consulate General of India
Frankfurt**

Appeal related to Frequently Asked Questions

Consulate General of India, Frankfurt is delighted to inform the public in general that our main telephone line (+49-69-1530050) is now equipped with automated responses that will guide the caller to obtain the required information. Consulate is also delighted to inform that we have started online payment facility for consular services with effect from 1st April 2022.

We would like to highlight that information regarding various consular services is readily available on our website www.cgifrankfurt.gov.in under relevant heads. We request you to avoid calling us or sending email queries on topics already covered in the information available on our website. It will help us to focus on speedy delivery of consular services rather than directing our limited resources towards answering regular queries answers to which are already available on our website.

We appeal to all to avoid calling on the emergency numbers for routine enquiries as it prevents people who are in real need of support from reaching us on the emergency number. Your thoughtful appraisal and understanding will help those in the need for emergency help.

Please note that information about application procedure, required document, processing time, application status, fee structure etc is available under Consular Services and FAQs on our website. Kindly read the relevant instructions carefully before depositing fees or coming to the Consulate for submission of application etc. By sending incomplete applications, incorrect documents, unsigned applications, not providing or providing incorrect telephone/mobile numbers and email and sending multiple emails on same query, you tend to contribute to the delay in delivery of services. We request for your understanding and cooperation to enable us provide you with timely services.

In case you have a genuine query, please do not hesitate to write to us on the designated email IDs. With the implementation of online appointment and online payment options, our endeavour is to facilitate and speed up the services. It is the Consulate team's endeavour to answer all genuine queries via email within a reasonable time frame.
